TIA's REST API

Activating the digital insurance ecosystem

The TIA platform: Your new digital journey meets insurance-business efficiency

Empower a smooth digital experience for your self-service customers.

Optimize your employees' workflow to improve efficiency and enhance customer satisfaction.

As an integrated part of the TIA core insurance software platform, TIA's Rest API lets you create a completely unique digital landscape in a fast, cost-efficient way. Providing developers with ultimate front- and backend integration flexibility, our REST API makes it easier than ever to take advantage of, for example, CRM systems, external data providers, InsurTech solutions or engagement solutions such as mobile and portals.

Today's preferred integration standard

REST is a set of principles for efficiently building web services, and is today's preferred way for software applications to communicate together. Digital native companies, such as Twitter, Amazon and Uber all operate with a REST API.

TIA's REST API: The benefits

- **Empower a smooth experience for self-service customers.** Today's insurance consumers expect to be able to service themselves online with ease and simplicity. TIA's REST API helps you provide: faster sales and quoting information, a better policy overview, quicker and easier registration of claims, and better claims insight with the digital FNOL. Offering faster, easier third-party integrations, our REST API also opens opportunities for simple, cost-efficient integration of third-party self-service applications.

- **Improve operational efficiency.** As the REST API makes it faster and easier to fetch and update data, it boosts the efficiency of claims handlers, policy handlers and sales people. This provides smoother service to your call-in customers and increases overall productivity.

REST services

REST services are the actions that are available for calling up the specific data you need quickly. TIA's REST services cover: error handling, security and other foundational actions; creating, adjusting and searching for parties; searching for policies, creating and adjusting quotes; viewing claims and their status and more. The information is called through simple methods such as Post, Get and Delete.

Business events and webhooks

TIA's latest version, 7.6, is delivered with a series of predefined business events. External applications, such as your self-service portal or CRM, can be subscribed to in the events via webhooks, and all systems will be notified when the business event occurs or is updated. For a complete list of TIA's REST services, contact TIA.

Find out more at tiatechnology.com/tia-76

Contact us
Find out more about how the TIA solution can drive your business strategy and sharpen your competitive edge.
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