

Release Highlights: TIA 7.6

Digital engagement features

- Business events and webhooks
- Easy REST service configuration
- Expanded REST services
- Claim track 'n' trace
- Modern integration patterns with REST API

Built to support your ecosystem strategy

TIA 7.6 delivers a range of integration improvements that supports your digital ecosystem and helps you achieve peak efficiency across your business processes.

Tailor a unique digital experience for your customers

Our REST API enables integration with best-of-breed engagement technologies and emerging InsurTech innovations. TIA 7.6 expands your integration opportunities and enables your current and future digital ecosystem – helping your business stay agile and flexible as technologies, markets and consumer needs evolve.

Expanded integration

Our REST API provides developers with ultimate frontend and backend integration flexibility, making it easier than ever to take advantage of numerous innovative integrations. TIA 7.6 expands these integration capabilities with additional REST services that improve customer engagement, including Dynamic Output, which allows you to configure REST services quickly and easily.

Business events and webhooks

TIA 7.6 is delivered with a series of predefined business events. External applications, such as your self-service portal or CRM, can be subscribed to in the events via webhooks, and all systems will be notified when the business event occurs or is updated.

The core of your future digital ecosystem

With its open and flexible architecture, TIA 7.6 lets you freely integrate third-party technologies to optimise your digital ecosystem. Whether you're focused on tailored customer engagement or data and insights technologies for extreme productivity, you have the flexibility to evolve your ecosystem as your business needs change and continuously support your entire value chain.



Business efficiency features

- Fleet management
- Major Events map
- Simple one-page FNOL
- One-click claim access
- Claim track 'n' trace
- Guided payment flow
- Advanced structured FNOL for customer self-service and handlers
- Automated accumulation across policies
- Automated claim assignment

Contact us

Find out more about how the TIA solution can drive your business strategy and sharpen your competitive edge.

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Improve service levels, boost productivity and reduce operational costs

Fleet management in a flash

Support for fleet management has been optimized to provide easy navigation and identification. It lets policy handlers do bulk updates for any customer in just a few clicks. A new object overview page gives the handler an overview of all insured objects belonging to the current customer. Handlers can:

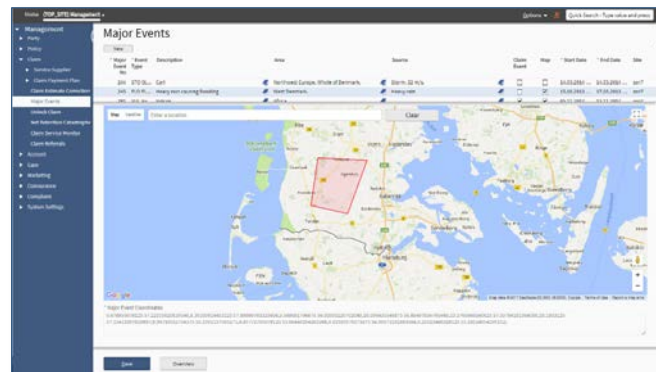
- Create numerous objects that share several properties
- Get an overview of all insured objects
- Update selected objects in one transaction independent of product structures

Quick, intelligent claims handling

With TIA 7.6, claims handlers get a 360° overview of all their tasks and claims, helping them prioritize, take action and complete tasks faster. One-click claims access lets them see all the important details and history of a claim in an instant. Our simple one-page FNOL improves analytics, reporting and decision making with claims, enabling faster and easier claims creation and better customer service.

Geotagging and Major Events map

When a major event is registered in TIA, a map identifying the affected area can be part of the definition, along with date and event type. When a new major event is created from the Management menu, existing claims can be added to the event as part of the creation process or as part of the claims handling process.



Take advantage of our upgrade services

Our Services & Solutions team can assist you with upgrade value discovery, business case preparation, and upgrade planning and execution. Wherever you are in the world, the team deploys TIA best practices and standardised TIA tools to ensure upgrade projects are delivered in the shortest possible time frame and in the most cost-effective way.

Get in touch with our Services & Solutions team

TIA's Services and Solutions team is equipped to offer the full scope of consultation to help you get the maximum value from your 7.6 investment. In addition to our teams in Scandinavia and the Baltics, we now have boots on the ground in South Africa. Get in touch to find out how we can support you.